



ESI-PGIMSR & MEDICAL COLLEGE AND ESIC HOSPITAL & ODC (E.Z.)
DIAMOND HARBOUR ROAD, JOKA, KOLKATA, 700 104
(A statutory body under the Ministry of Labour & Employment, Government of India)
AN ISO 9001:2008 CERTIFIED ORGANIZATION
Fax: 2467 2795, Phone: 2467 1764 / 6280 / 1322

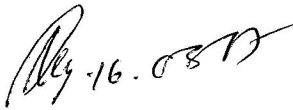
No. 412-C-12/18/1/CPGRAM/2015

Dated 16.08.2017

CIRCULAR

It is advised that all the grievances related to Medical Administration, Medical Facilities, complaints against Doctors/Staff of hospitals particularly of their behavior etc being received on ESIC PG Portal/Module, CPGRAMS portal and also on Social Media are to be redressed within next working day from communication received.

In view of above, the undersigned urges that all the official dealing with ESIC PG Portal/Module, CPGRAMS portal and also on Social Media to ensure disposal of such complaints within stipulated time.


(Dr. Parimal Maji)
DMS/PGO

Copy to :

1. The MS, ESIC Hospital, Joka, Kolkata – 700104.
2. All HODs and i/c Dept, ESIC Hospital, Joka, Kolkata – 700104.
3. DNS, ESIC Hospital, Joka, Kolkata – 700104
4. DD (A) (MS), ESIC Hospital, Joka
5. DD (A) (Dean), ESI-PGIMSR, Joka
6. DD (F), ESIC Hospital, Joka
7. Asst Dir (Cash), ESIC Hospital, Joka
8. Website of Medical College and Hospital, Joka
9. Notice Board.