



कर्मचारी राज्य बीमा निगम  
Employees' State Insurance Corporation  
(Ministry of Labour & Employment, Government of India)

**Employees State Insurance Corporation**  
**ESIC Hospital Joka**  
**(An ISO 9001-2008 Certified Hospital)**  
**Diamond Harbor Road, Joka, Kolkata 700104**  
(A Statutory Body Under the Ministry of Labour & Employment, Govt. Of India)

**How to reach us?**



**Hospital Photograph**



## **Our Specialties**

Accident & Emergency (Casualty)  
Anesthesia & Pain Medicine  
Ayurveda (Indian System of Medicine)  
Biochemistry  
Critical Care Medicine (ICU)  
Dentistry  
Dermatology (Skin & Venereal Diseases)  
General Medicine  
General Surgery  
Microbiology  
Nephrology & Dialysis  
Nutrition & Dietetics  
Obstetrics & Gynecology  
Ophthalmology (Eye)  
Orthopedics  
Otorhinolaryngology (ENT)  
Pathology  
Pediatrics  
Physical Medicine & Rehabilitation  
Psychiatry  
Pulmonology (TB & Chest Medicine)  
Radio-diagnosis (Radiology)  
Transfusion Medicine (Blood Bank)

## **Mission**

1. To provide good quality and efficient cashless health-care services to Insured Persons and their Families.
2. To train undergraduate medical students to become competent Indian Medical Graduates.
3. To train postgraduate medical students to become competent Indian Medical Specialists.

## **Vision**

1. Achieve excellence in consistent delivery of quality health-care at par with contemporary National and Global Standards.
2. Develop cost-effective and sustainable methods of health-care through research and education.
3. Ensure equitable distribution of tertiary health-care services to Insured Persons and their Families.

## **Our Infrastructure**

Our Hospital is a 490 bedded multi-specialty hospital with 20 casualty beds, 7 Major Operation Theaters, 4 Minor Operation Theaters, 15 Adult ICU beds, 14 NICU-PICU beds, Diagnostics Laboratories, Diagnostic Radiology, daily running OPD Services and Day Care Services.

The Casualty Department is equipped with resuscitation, monitoring and life support systems like Defibrillator, Ventilator, Multipara Monitor, ECG Machine, Cardiac Biomarker Assay.

The Major Operation Theaters are equipped with Multifunctional OT Tables (C-Arm Compatible), LED OT Lights, Surgical Diathermy Machines, Anesthesia Workstations with integrated Multimodal Ventilator & Multipara Monitor, Depth of Anesthesia Monitors in each OT, Neuromuscular Monitor (TOF Watch), Peripheral Nerve Locator for Regional Anesthesia, Portable USG for regional anesthesia and vascular imaging, Defibrillators, Flexible Fiberoptic Bronchoscopes, Second Generation Supraglottic Devices, Forced Air Patient Warming Systems in each OT, Laminar Airflow with HEPA filter, Syringe Pumps, Volumetric Pumps, Temporary Pacemaker, Laparoscopy-Arthroscopy-Hysteroscopy Hardwares and Hand Instruments, DSA capable C-Arm X-Ray Machine, Endoscopic ENT (FESS) Surgery System, Phacoemulsification System for Cataract Surgery, Operating Microscopes for Eye and ENT Surgery, apart from other OT equipment and instruments.

The adult ICUs are equipped with Multipara Monitors, Ventilators, Syringe Pumps, Infusion Pumps, Defibrillator, ABG Machines, Quantitative Biomarker Assay Machine (cTnl, CK-MB, Myoglobin, Pro-BNP, CRP, D-Dimer), apart from other ICU equipment and instruments.

The NICU & PICU are equipped with Multipara Monitors, Ventilators, Syringe Pumps, Infusion Pumps, Defibrillator, Baby Warmers, and ABG Machines apart from other ICU equipment and instruments.

The Diagnostic Laboratories are equipped with State of the Art Equipments for all Clinical Biochemistry, Clinical Pathology, Hematology, Cytopathology, Histopathology, Immunohistochemistry, Microbiology and Serology Tests.

The Radiology Department is equipped with USG Machine with Color Doppler, Static Digital X-Ray, Portable Digital X-Ray, 128 Slice CT Scan.

The Central Sterilized Supply Department is equipped with High-Temperature-High-Pressure Vacuum Assisted Steam Sterilizers and Ethylene Oxide Sterilizer Machines.

The Hospital has an Outdoor Pharmacy and Indoor Pharmacy and Medical Stores for supply of essential medicines and medical/surgical consumables to OPD patients and IPD patients *free of cost*.

The Hospital Kitchen is equipped with provisions of food preparation and distribution which is hygienically prepared and distributed with strict quality assurance.

The Filtered Drinking Water is supplied throughout the Hospital for patients and staff.

Housekeeping Services ensure clean environment and clean toilets round the clock.

The hospital is managed by a digitized Health Information System for computerized health records, materials management system and ERP.

## Services Offered

- Accident & Emergency (Casualty): Round the Clock (24x7) Emergency Services
- Anesthesia & Pain Medicine: Round the Clock (24x7) Anesthesia Services for Emergency Surgeries; Anesthesia Services (9AM to 4PM) for Elective Surgeries; Pre Anesthesia Checkup Clinic (9AM to 4PM) for checking and facilitating medical fitness before elective surgery; Pain Clinic (Friday) for treatment of Chronic Pain Syndromes.
- Ayurveda (Indian System of Medicine) & Yoga for Holistic Prevention and Treatment of Health Problems in a traditional Indian System of Medicine with minimum side effects.
- Biochemistry: Round the Clock (24x7) Clinical Biochemistry Services for Inpatients. 9AM – 4PM Services for IPD & OPD patients.
- Critical Care Medicine (ICU): Round the Clock (24x7) Critical Care Services for Adult Patients with life threatening diseases and after major surgery.
- Central Sterilized Supply Department: Reprocessing, Sterilization and Supply of Sterilized Items (linen, surgical and medical instruments) for all departments of this hospital. Steam Sterilization and Ethylene Oxide Sterilization methods are used with strict assurance of quality control.
- Dentistry: Conservative Dentistry, Preventive Dentistry, Oral Medicine, Oral Radiology, Orthodontics, Prosthodontics.
- Dermatology (Skin & Venereal Diseases): OPD and IPD Services for Skin Diseases and Sexually Transmitted Diseases.
- General Medicine: OPD and IPD Services for all Medical Problems.
- General Surgery: OPD, IPD and Day Care Services for all Surgical Problems. Operative Surgical Services for IPD and Day Care Patients – Cholecystectomy (Laparoscopic & Open), Hernioplasty (Open & Laparoscopic), Breast Surgery, GI Surgery (Laparoscopic & Open), Varicose Vein Surgery, Thyroid Surgery, Surgical Excision Biopsies, Surgical Operations for Treating Infections, and all other general surgical operative procedures.
- Microbiology: Bacteriological Culture and Serology Tests for OPD and IPD patients.
- Nephrology & Dialysis
- Nutrition & Dietetics
- Obstetrics & Gynecology: OPD and IPD Services for all Obstetrics & Gynecology (Women's Health) Problems. Child Birth (Normal & Cesarean Delivery), Treatment of Pregnancy Complications, Operation for Ectopic Pregnancy, Surgical Contraception (Female Sterilization, Surgical Termination of Pregnancy, Hysterectomy, Myomectomy, Ovarian Tumor Surgery, Treatment of Infertility and IVF, Diagnostic Laparoscopy and Dye Test, Hysteroscopy and Endometrial Biopsy.
- Ophthalmology (Eye): OPD and Day Care Services for Eye Problems, Optometry, Glaucoma Treatment, Microsurgical Cataract Surgery (SICS and Phaco Surgery), DCR.
- Orthopedics: OPD, IPD and Day Care Services for Orthopedic Problems and Trauma, and Pain. Operative Orthopedics for Open Reduction and internal fixation of fractures, closed reduction and internal fixation of fractures, percutaneous fixation of fractures, total hip joint replacement, hemi-arthroplasty of hip joint, total knee replacement, knee joint arthroscopy and ACL repair, lumbar spine surgery, corrective osteotomy, and other orthopedic procedures.

- Otorhinolaryngology (ENT): OPD, IPD and Day Care Services for ENT Problems, Audiometry, Speech Therapy, Operative ENT Surgical Procedures – tympanoplasty, modified radical mastoidectomy, tonsillectomy, excision biopsy, laryngeal biopsy, tracheostomy, thyroid surgery, micro-laryngeal surgery, FESS, and other ENT procedures.
- Pathology: All kinds of Clinical Pathological Tests, Hematology Tests, Cytopathology Tests and FNAC, Histopathology tests, Immuno-histochemistry tests for OPD and IPD patients.
- Pediatrics: OPD, IPD Services for Children (1 year to 12 years age), Infants (1 month to 1 year age), and Newborns (0 – 1 month age). Child Immunization (Vaccination), Newborn Care at Birth, Neonatal Intensive Care, Pediatric Intensive Care, Thalassemia Care.
- Physical Medicine & Rehabilitation: OPD, IPD and Day Care Services for Physiatric treatment of Musculoskeletal & Rheumatic Problems and Rehabilitation.
- Psychiatry: OPD and IPD Services for psychological problems.
- Pulmonology (TB & Chest Medicine): OPD and IPD Services for TB and Chest Diseases (COPD, Bronchial Asthma, Pneumonia, Pneumothorax, Lung Cancer, Interstitial Lung Disease, Obstructive Sleep Apnea, etc).
- Radio-diagnosis (Radiology): Diagnostic Radiology and Intervention Radiology Services for OPD and IPD patients, like USG with color Doppler, Digital X Ray, IVP, CT Scan
- Transfusion Medicine (Blood Bank): Transfusion Services for IPD Patients. Screening and Collection of Blood from Voluntary Donors, Component Separation (Packed Red Blood Cells, Fresh Frozen Plasma, Cryoprecipitate, Platelets), Testing of Blood Borne Pathogens in collected blood, Preservation of Blood Products, Cross-matching and Issue of Blood Products.

Any other specialized services not mentioned above are arranged for entitled insured persons and their families *free of cost* at tie-up hospitals and diagnostic centers. There is a dedicated Tie-up Cell in the Hospital to facilitate such treatments and diagnostic tests.

*Last updated: 24/01/2018*